

LR Hospitals

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
040007	ST VINCENT INFIRMARY MEDICAL CENTER	TWO ST VINCENT CIRCLE
040016	UAMS MEDICAL CENTER	4301 WEST MARKHAM STREET SLOT 557
040036	BAPTIST HEALTH MEDICAL CENTER NORTH LITTLE ROCK	3333 SPRINGHILL DRIVE
040114	BAPTIST HEALTH MEDICAL CENTER-LITTLE ROCK	9601 INTERSTATE 630, EXIT 7
040134	ARKANSAS HEART HOSPITAL	1701 S SHACKLEFORD RD
040147	ARKANSAS SURGICAL HOSPITAL	5201 NORTH SHORE DRIVE

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Address 2	Address 3	City	State
		LITTLE ROCK	AR
		LITTLE ROCK	AR
		NORTH LITTLE ROCK	AR
		LITTLE ROCK	AR
		LITTLE ROCK	AR
		NO LITTLE ROCK	AR

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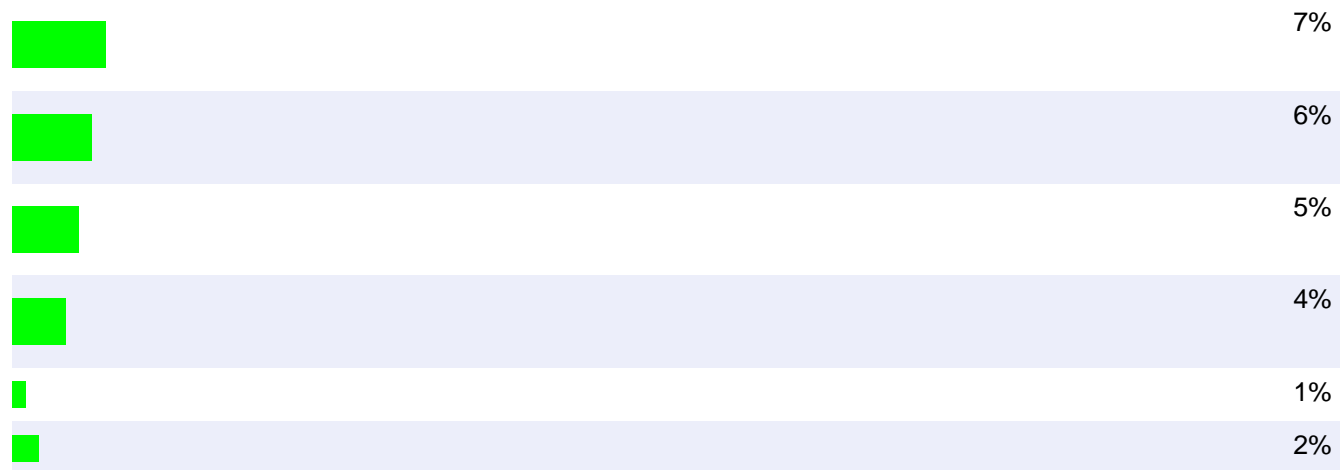
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ZIP Code	County Name	Phone Number (Old)
72205	PULASKI	
72205	PULASKI	
72117	PULASKI	
72205	PULASKI	
72211	PULASKI	
72118	PULASKI	

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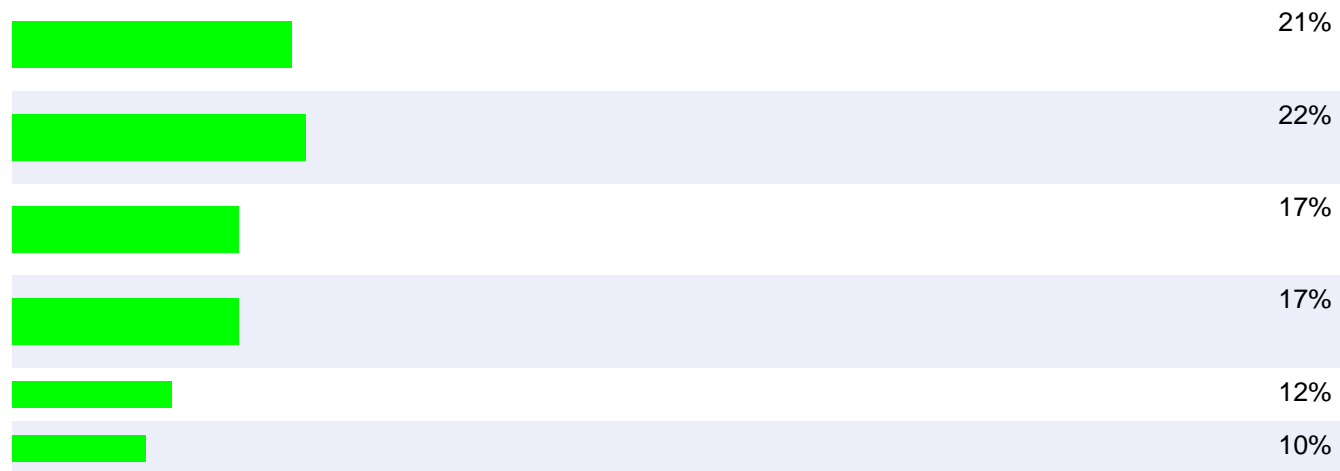
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



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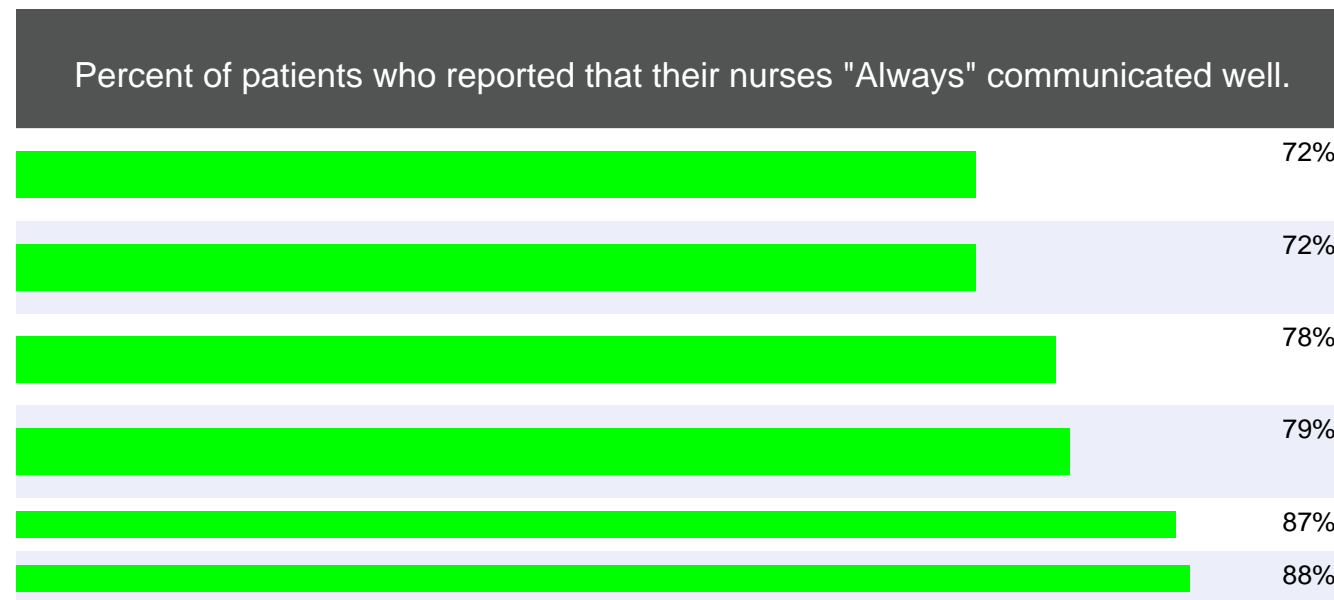
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



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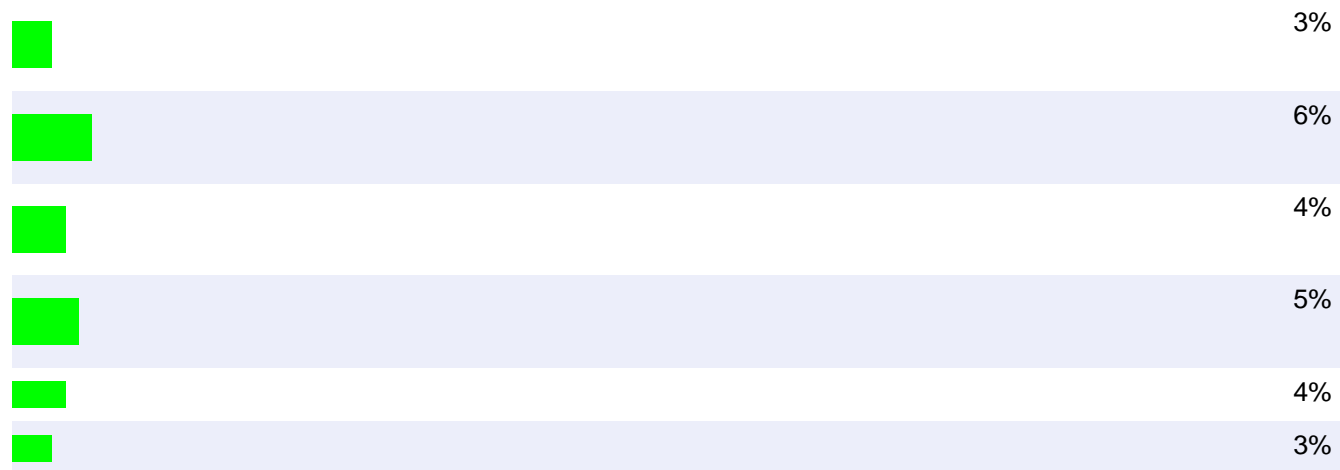
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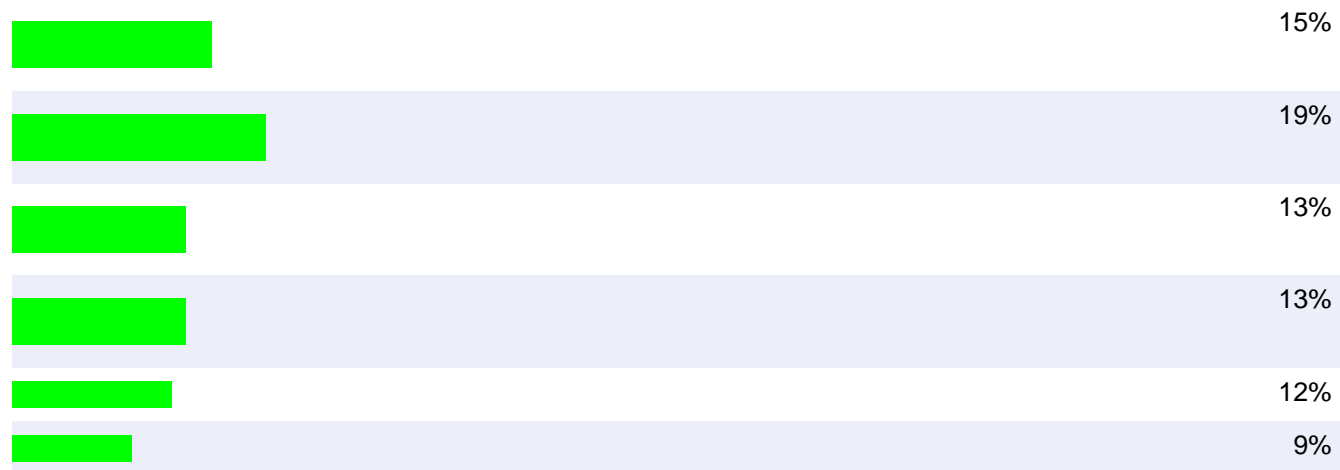
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.



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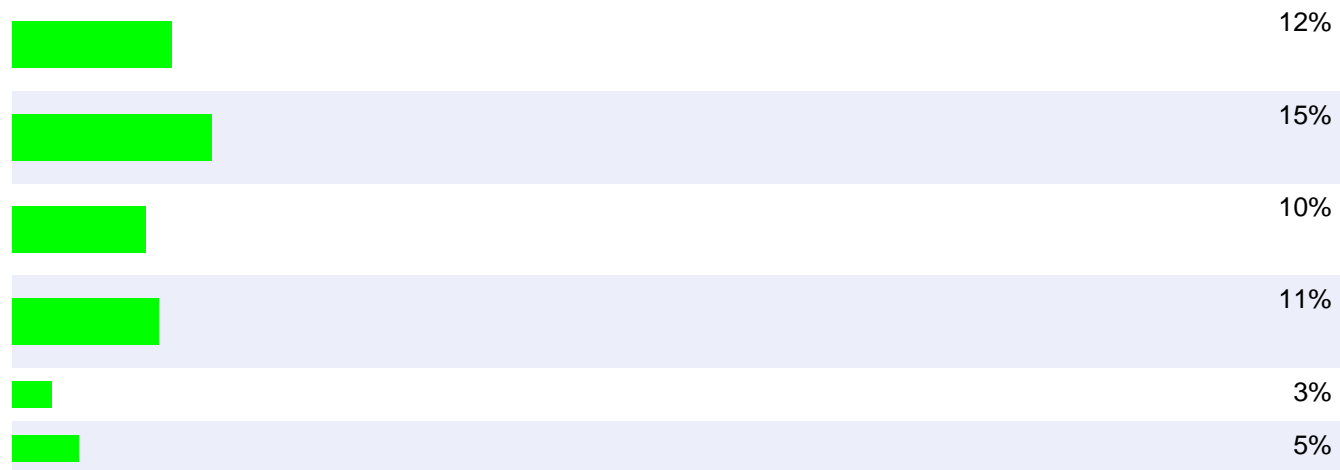
Percent of patients who reported that their doctors "Always" communicated well.



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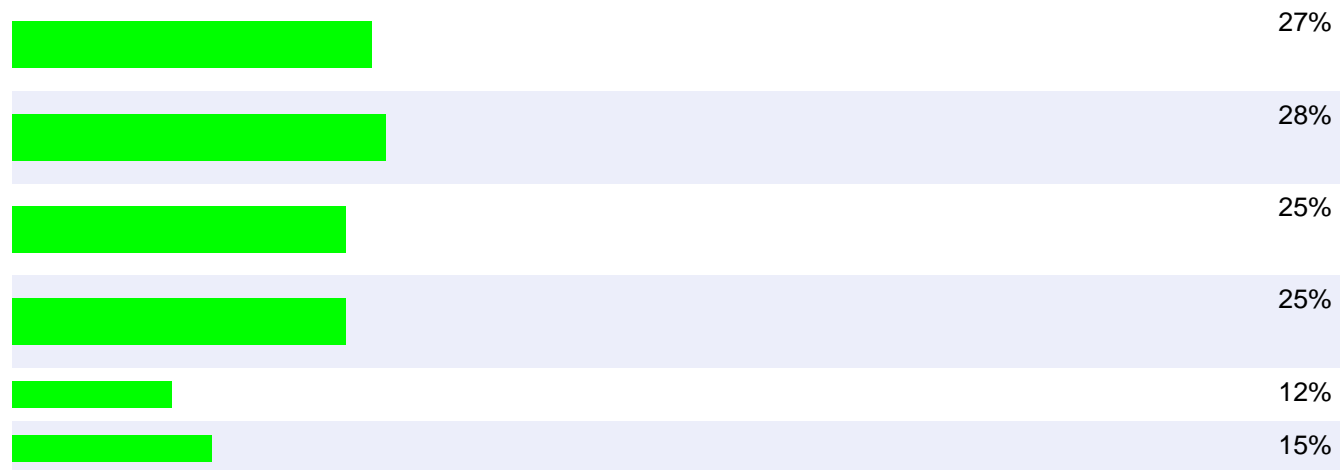
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Percent of patients who reported that they "Usually" received help as soon as they wanted.



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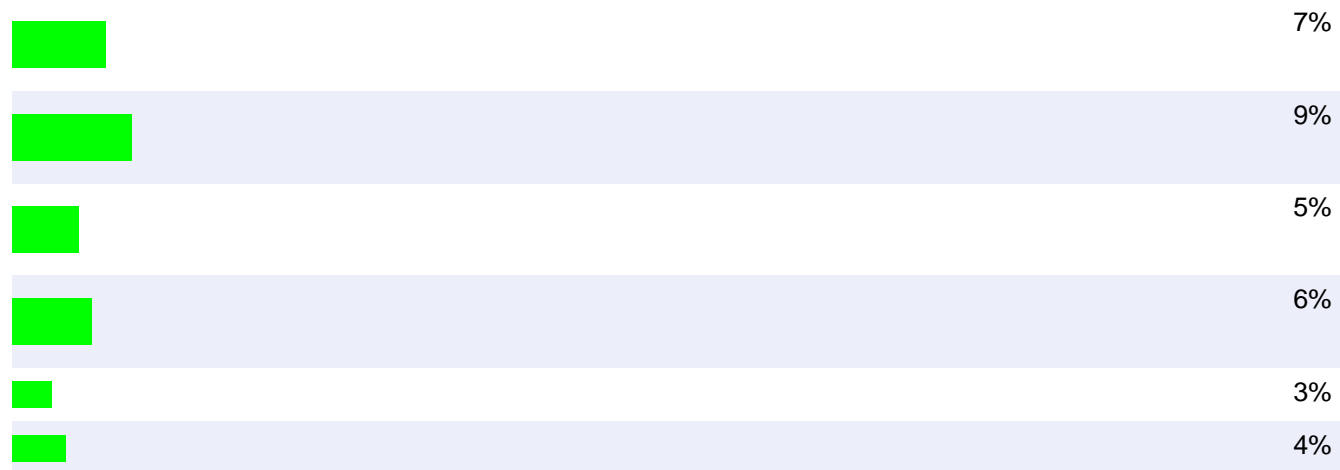
Percent of patients who reported that they "Always" received help as soon as they wanted.



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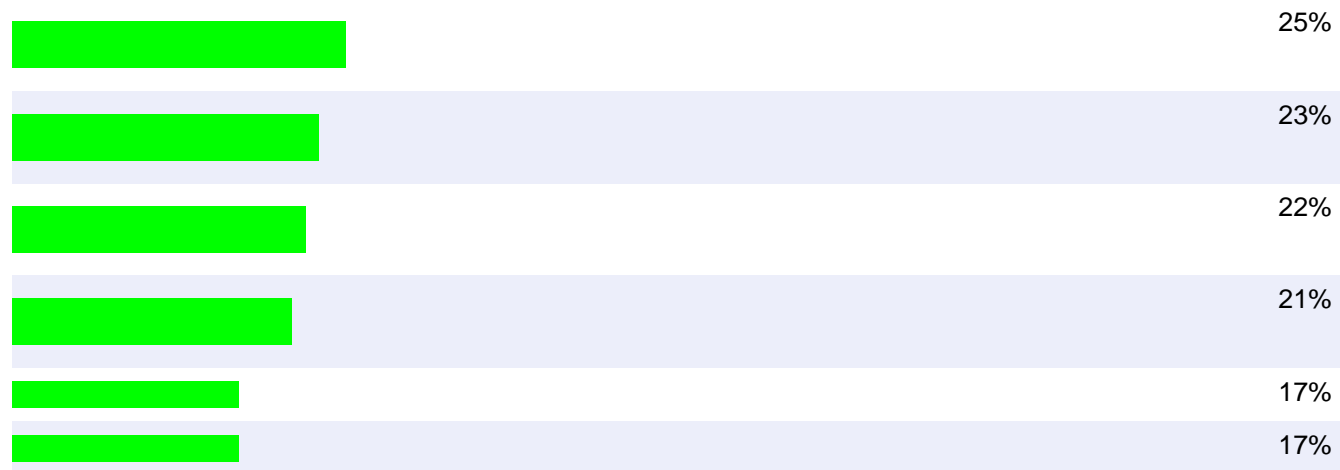
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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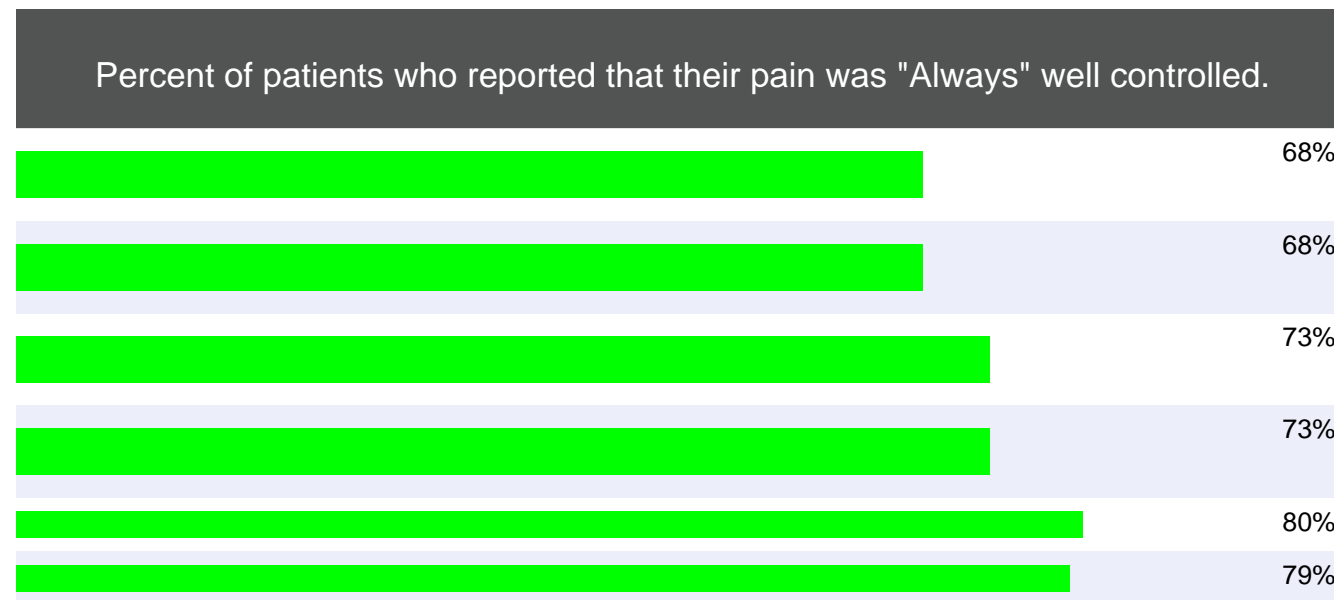
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Usually" well controlled.



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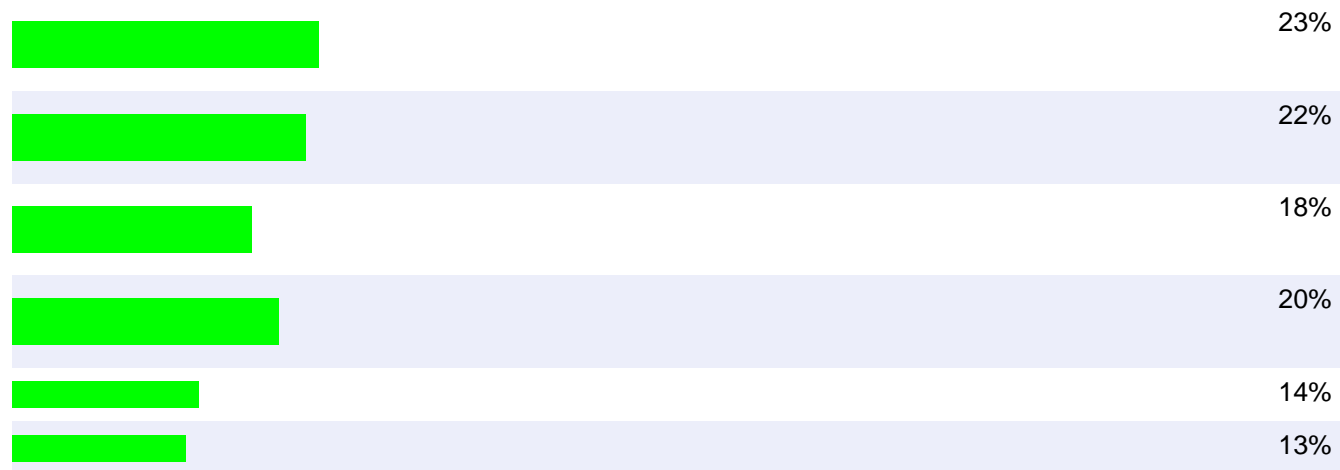
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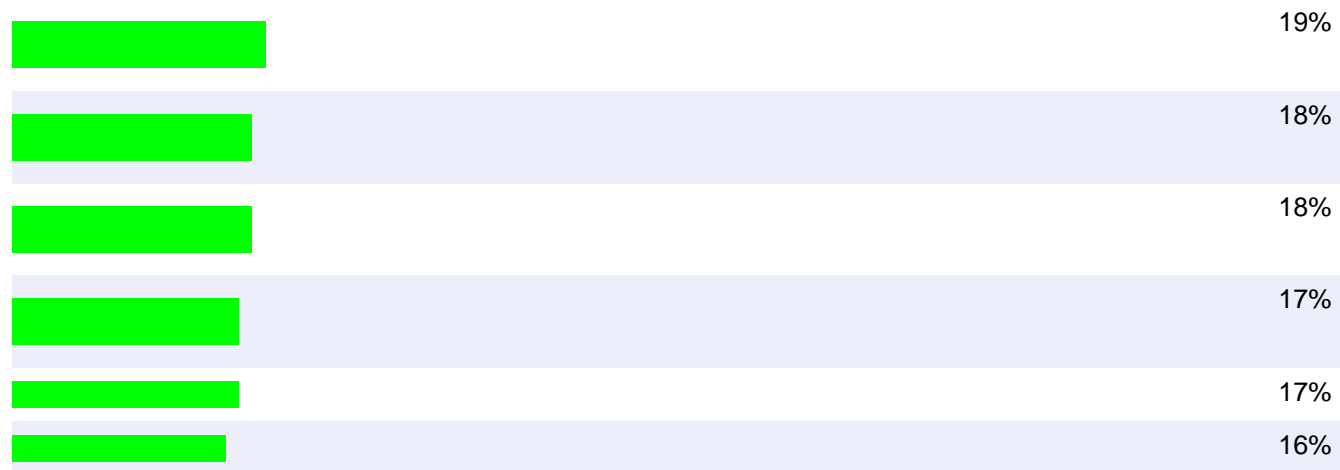
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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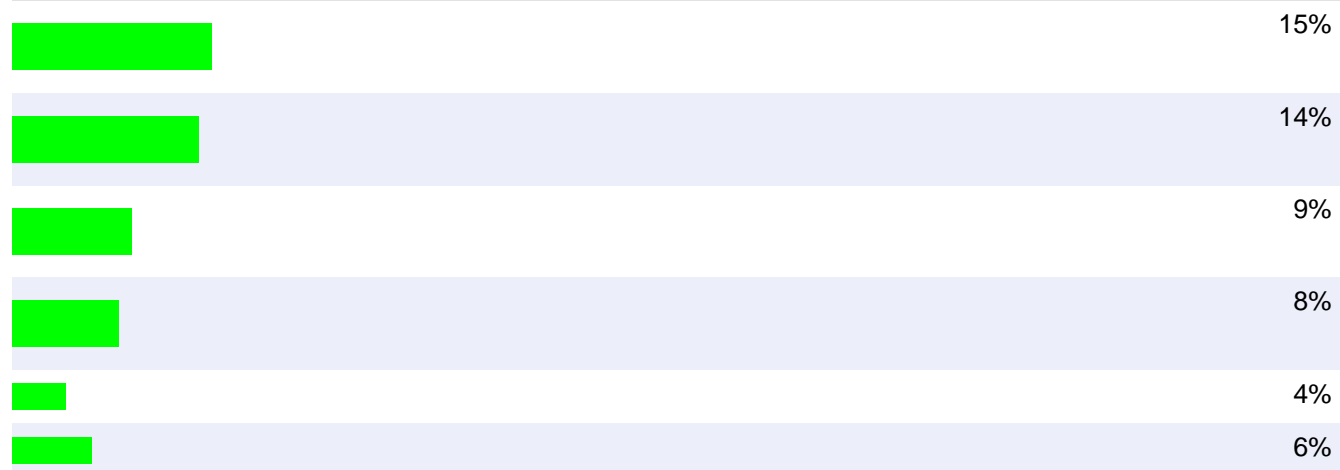
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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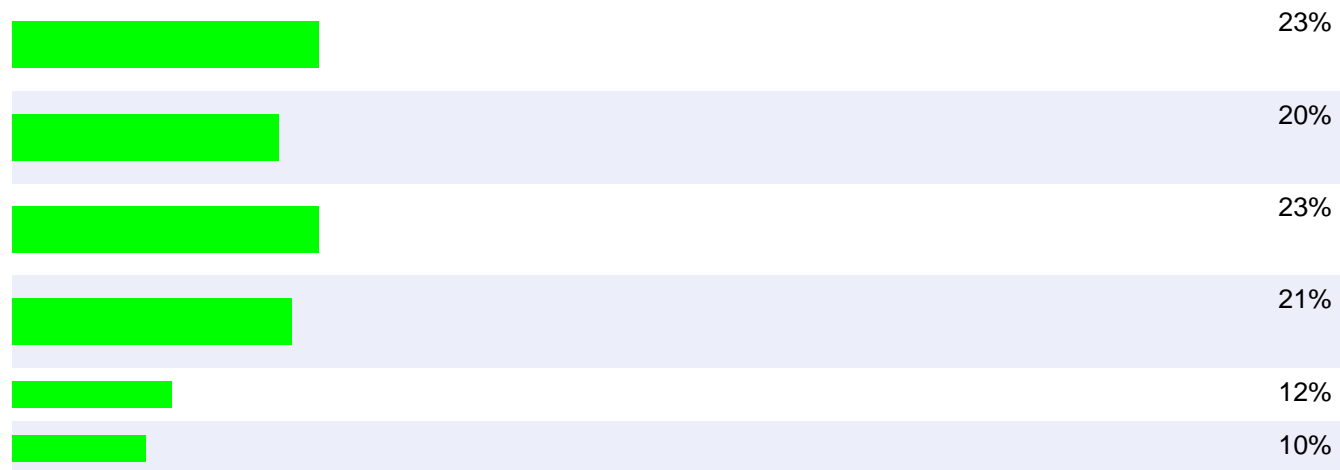
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Percent of patients who reported that their room and bathroom were "Usually" clean.



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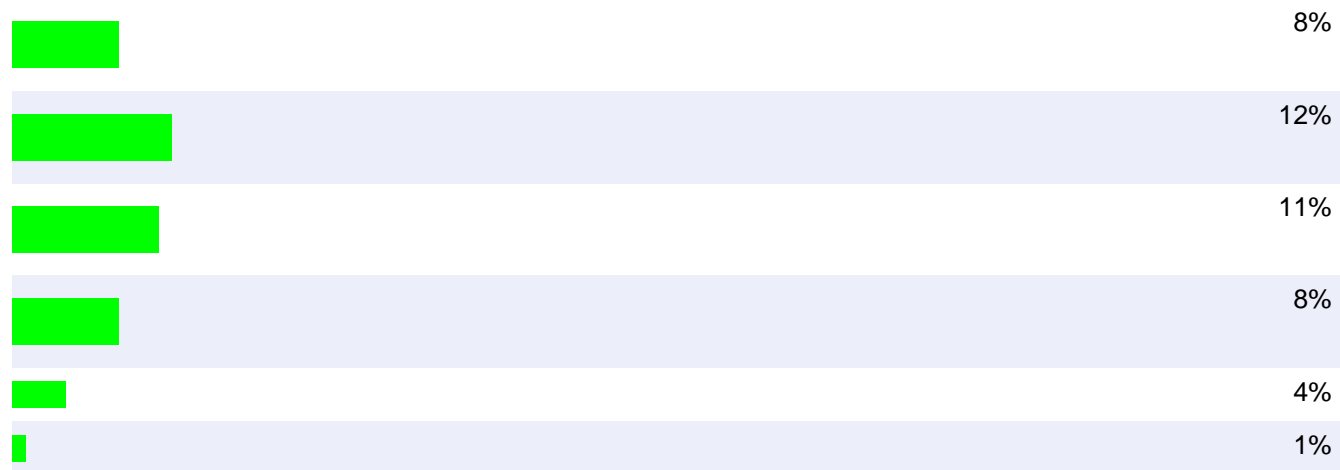
Percent of patients who reported that their room and bathroom were "Always" clean.



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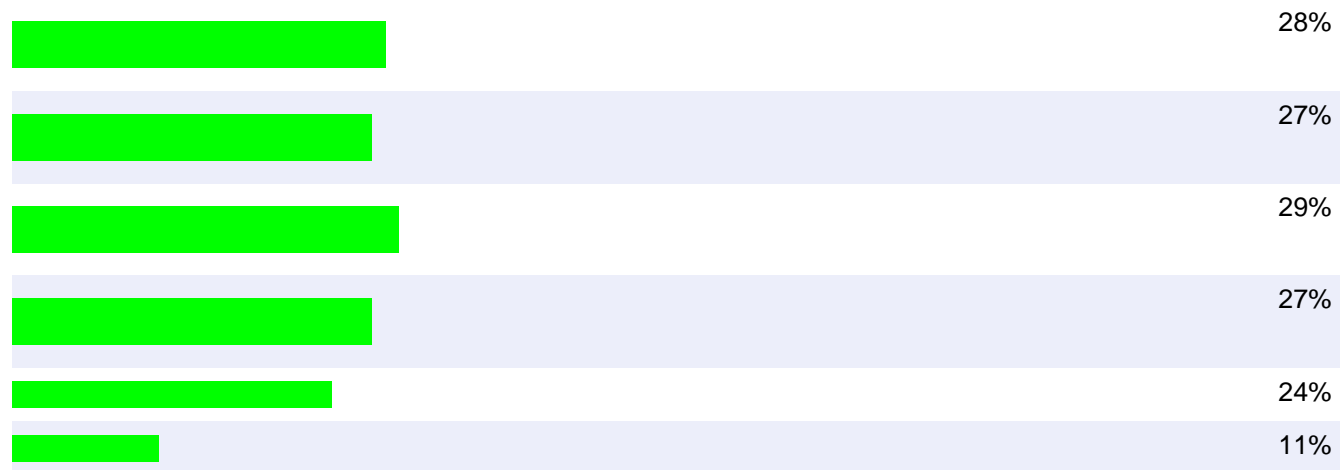
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Percent of patients who reported that the area around their room was "Always" quiet at night.



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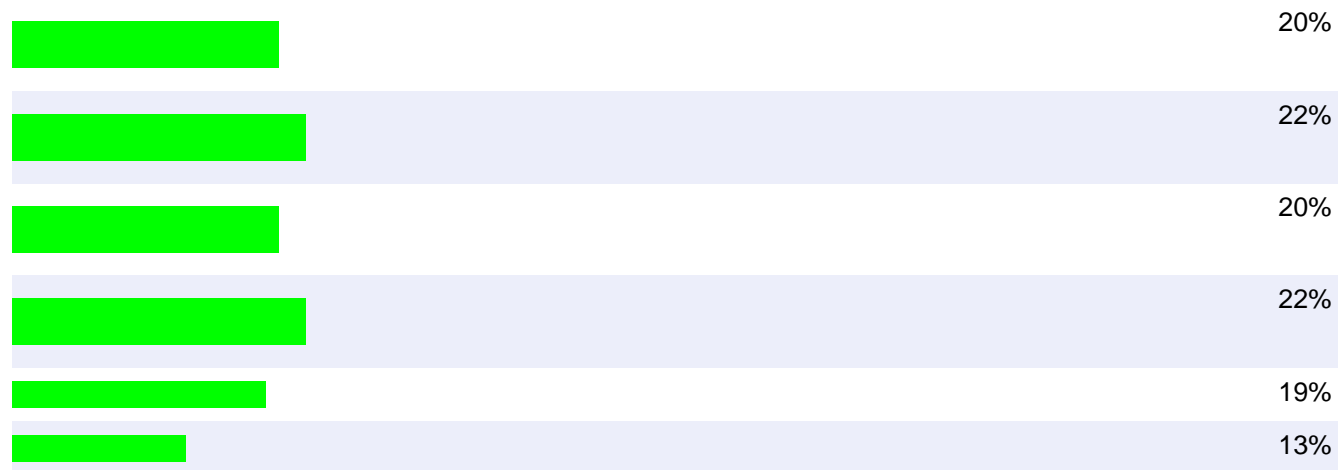
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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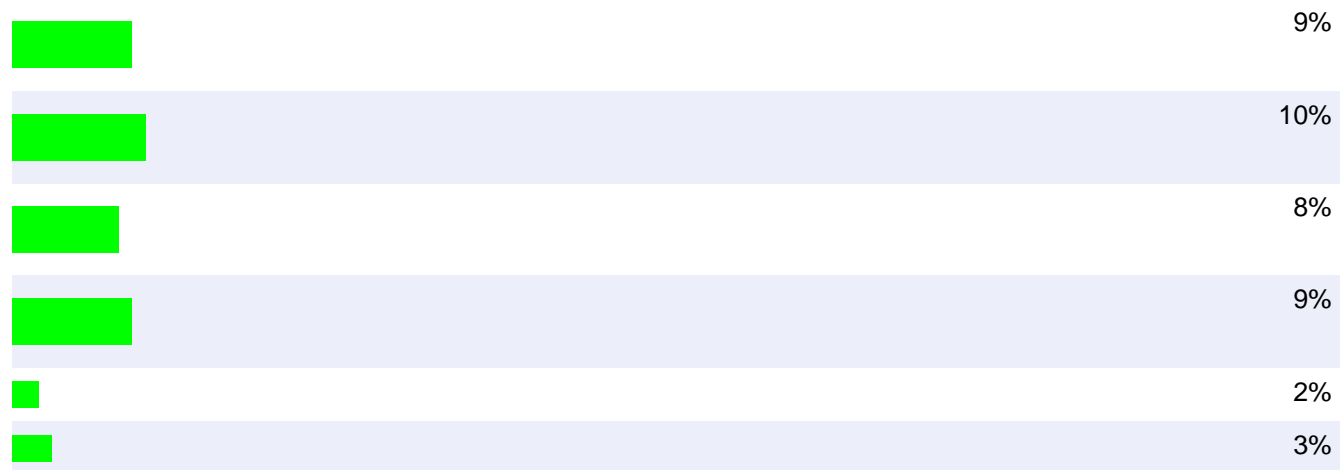
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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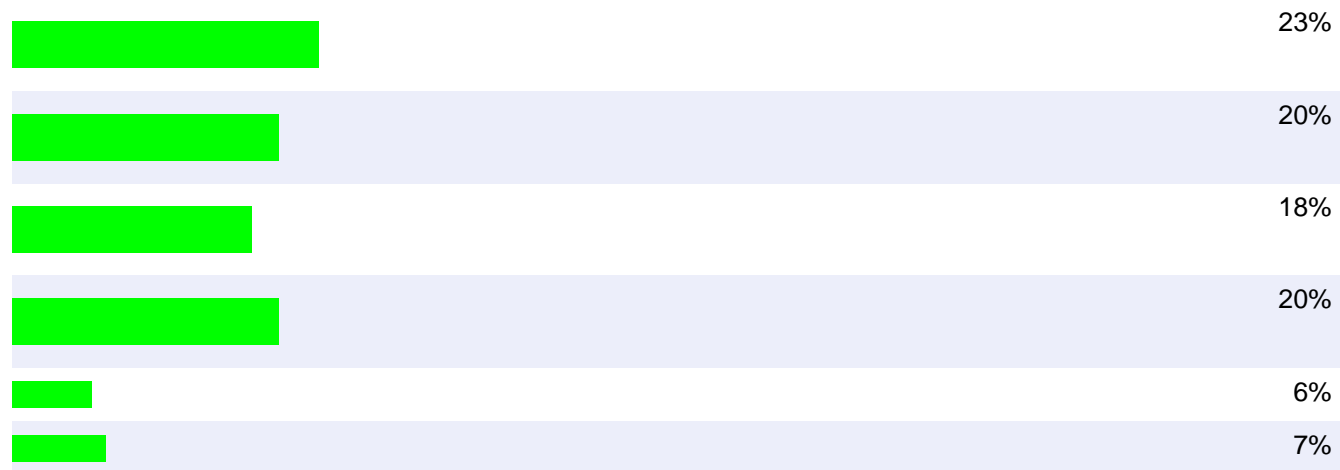
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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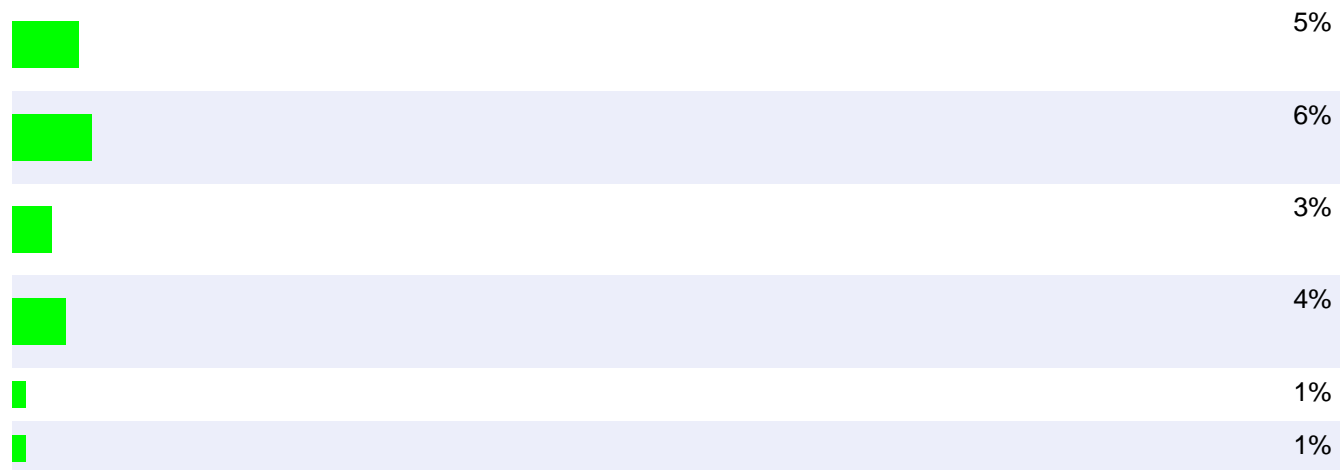
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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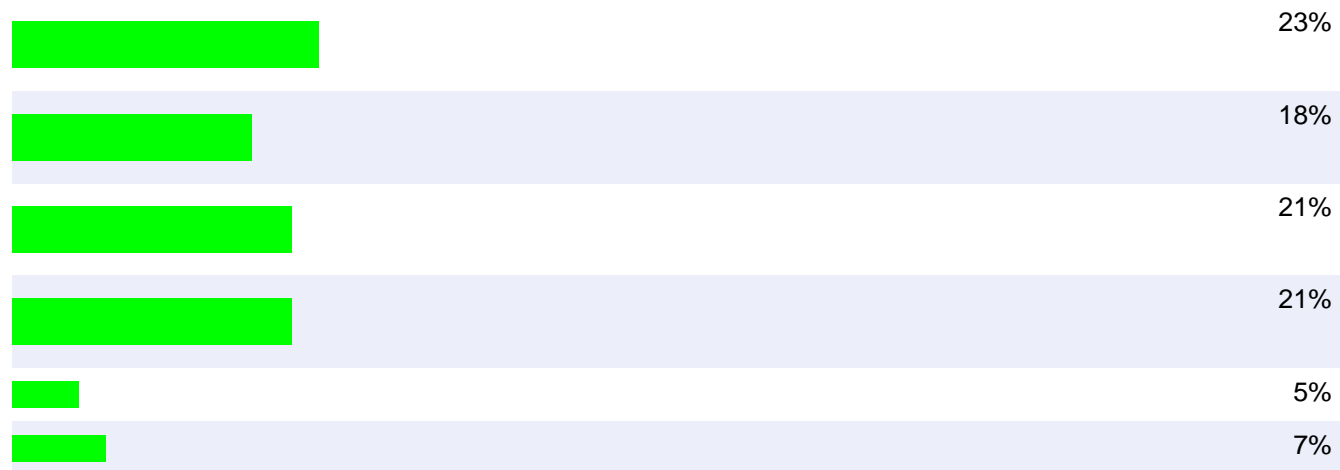
Percent of patients who reported NO,they would not recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



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Number of Completed Surveys

300 or more

300 or more

300 or more





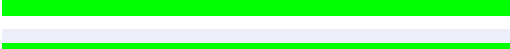

300 or more

300 or more

300 or more

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Survey Response Rate Percent	Survey Footnote
	34%
	27%
	32%
	34%
	47%
	63%

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Hospital Footnote